

Tetherfi Security Solution User Brief



Part 1

User Application

Logging In Using Face Authentication

- Remote Security app will start when you login into your laptop
- User ID should already appear in the ID field. If not, please enter your ID
- Look straight into the camera and press "Login"
- If login fails, please try again
 - Please ensure that face is not too dark
 - There is no glare from eyeglasses







Minimizing and Restoring the Security Window



Compliance Scenario – Mobile Phone in View



- Mobile phone in view will generate a compliance violation
- Compliance violation reports are captured and can be seen by supervisor

Compliance Scenario – Person not in front of desk



- Person not in front of the desk scenario is captured
- If person is away from desk for configured time, a compliance violation will be reported

Compliance Scenario – Multiple persons in the vicinity



- Multiple persons in front of device is captured
- If multiple persons are in front of camera for configured seconds a compliance violation will be reported

Supervisor Chat



• Agent may chat with their supervisor using the chat option





- Screen block will be placed for some compliance violations
- User must get code from supervisor to unlock the screen



Part 2

Supervisor View



 Logging into supervisor – Using a valid Supervisor ID <u>http://<SUPERVISOR URL></u>



Key Elements of Supervisor Window







Part 3

Rules Table



Violation Type	Violation Timer (time for violation to be generated)	Screen Block	Application Stopped / Killed	Desktop Actions
Before Login – (Face not authenticated)			Notepad	Clipboard Cleared
Face auth fails – (After Successful Login)		Yes	Notepad	Clipboard Cleared
Person not in front of Camera	3 min	Yes		
Mobile phone	2 sec	Yes		
Multiple persons	5 sec	Yes		

- Rules and timer values can be configured as desired
 - Application to stopped
 - Any Desktop action required

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PURSUIT OF

CUSTOMER & EMPLOYEE

HAPPYNESS